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TOWNSEND and TOWNSEND and CREW LLP

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PATENT  
Attorney Docket No.: 021756-060130US  
Client Reference No.: OID-2008-373-03

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re application of:

Safaa H. Hashim

Application No.: 10/669,885

Filed: September 23, 2003

For: TECHNIQUES FOR ARRANGING  
VIEWS AND NAVIGATING IN A  
WEB-CENTRIC INSURANCE  
MANAGEMENT SYSTEM

Customer No.: 51206

Confirmation No.: 2221

Examiner: Rachel L. Porter

Art Unit: 3626

SUPPLEMENTAL INFORMATION  
DISCLOSURE STATEMENT UNDER  
37 CFR §1.97 and §1.98

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Commissioner:

The references cited on attached form PTO/SB/08A and PTO/SB/08B are being called to the attention of the Examiner. Copies of the references, in compliance with the requirements of 37 CFR §1.98(a)(2), are enclosed. It is respectfully requested that the cited references be expressly considered during the prosecution of this application, and the references be made of record therein and appear among the "references cited" on any patent to issue therefrom.

References AA-AI, and AM-AN were cited in office actions from unpublished, related applications. References AJ-AL are copies of the above-mentioned office actions. The unpublished, related applications are believed to be available to the Examiner on private PAIR.

As provided for by 37 CFR §1.97(g) and (h), no inference should be made that the information and references cited are prior art merely because they are in this statement and no representation is being made that a search has been conducted or that this statement encompasses all the possible relevant information.

Applicant believes that no fee is required for submission of this statement. However, if a fee is required, the Commissioner is authorized to deduct such fee from the undersigned's Deposit Account No. 20-1430. Please deduct any additional fees from, or credit any overpayment to, the above-noted Deposit Account.

Respectfully submitted,

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